Restarting Impero Services

If your Impero console is giving you trouble and you get an error code such as:

Impero - Run Console ✕

⚠ Unable to communicate with the Impero Services, please ensure the ImperoClientSVC is started under the Services Control Panel or see your Administrator

OK
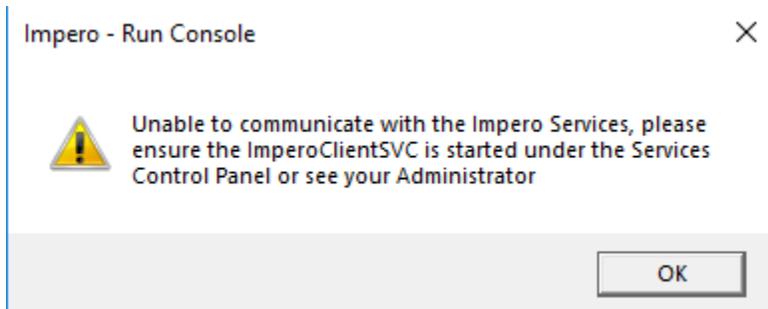
You may need to restart the service. This document will walk you through how to restart the service.

1. Click on the magnifying glass on your taskbar and type in "Services".

Best match

⚙ **Services**
Desktop app

Apps

🐢 Component Services

Search suggestions

🔍 servi - See web results

Settings (1)
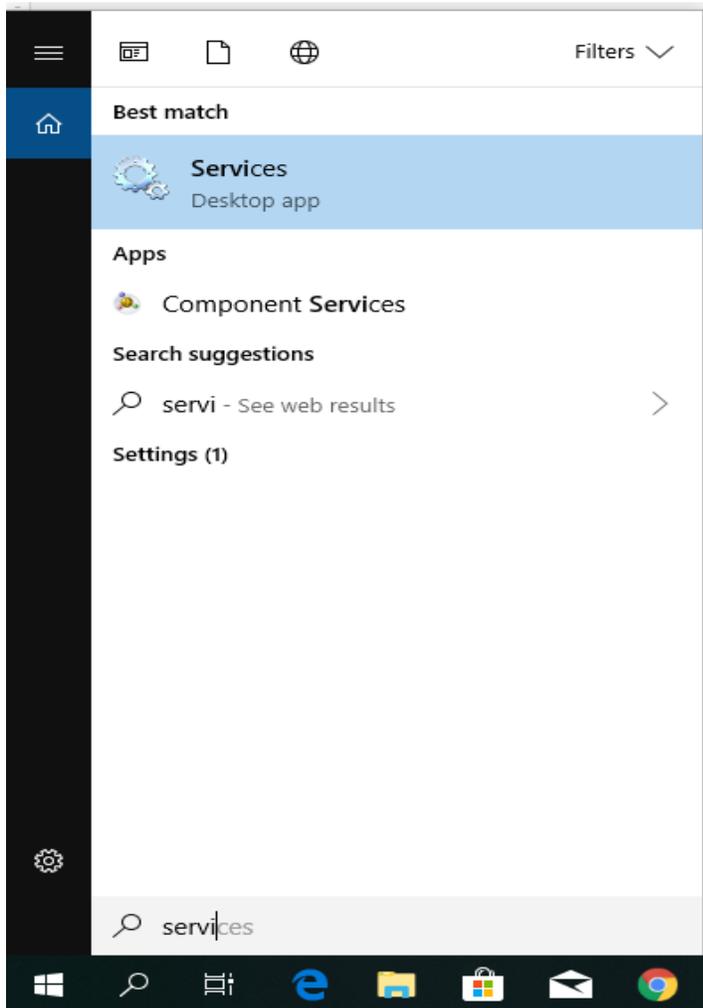
🔍 services

2. Run the Services app and look for "ImperoClientSVC" and "ImperoGuardianSvc".
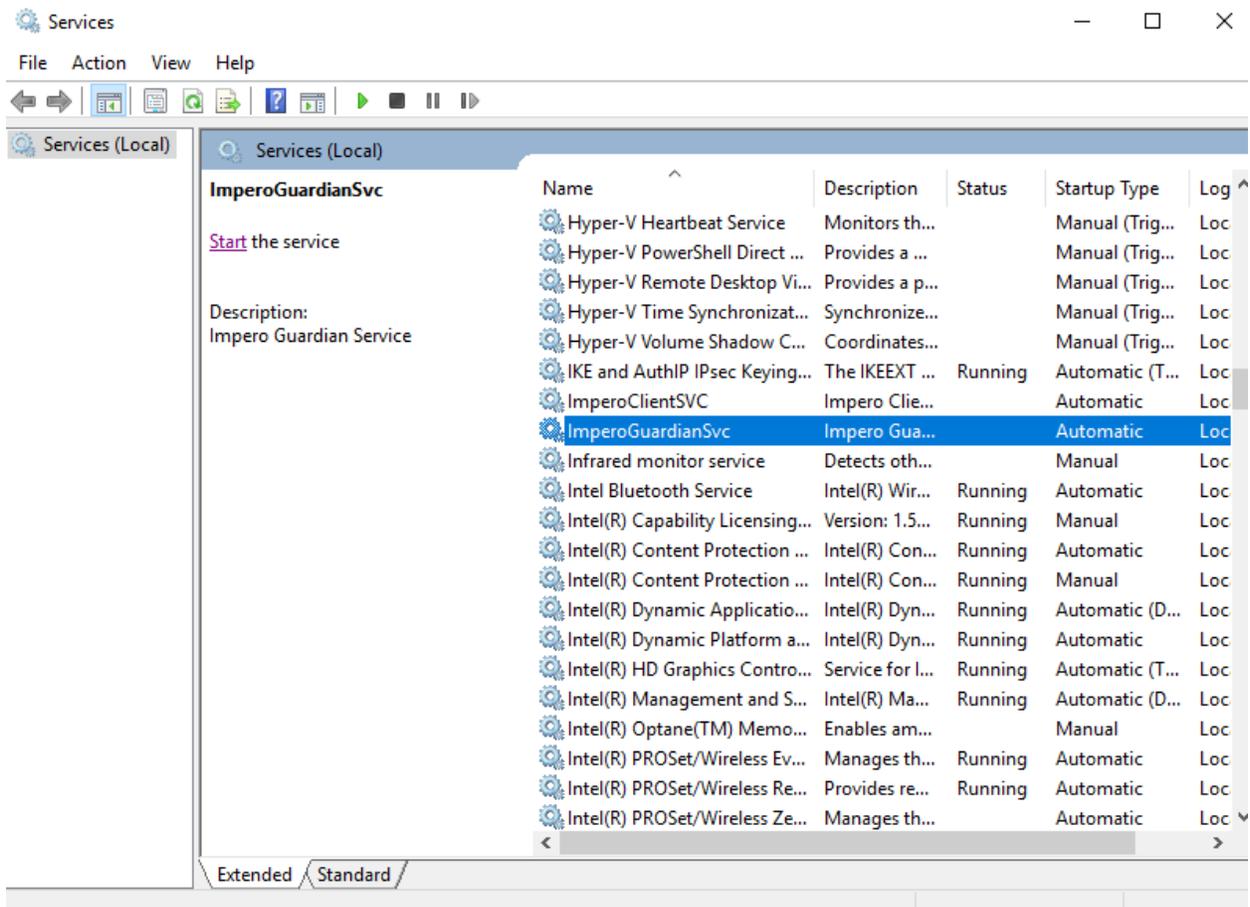
3. Highlight "ImperoGuardianSvc" as shown above, and hit the "Start" button on the top left of the Services panel. Do the same for "ImperoClientSVC".

4. If the services are already running, hit the restart button (on the top left of the Services panel) instead. (First on "ImperoGuardianSvc", then "ImperoClientSVC")

5. It will take a little bit for the services to get up and running again, but you should get a message that looks like this:
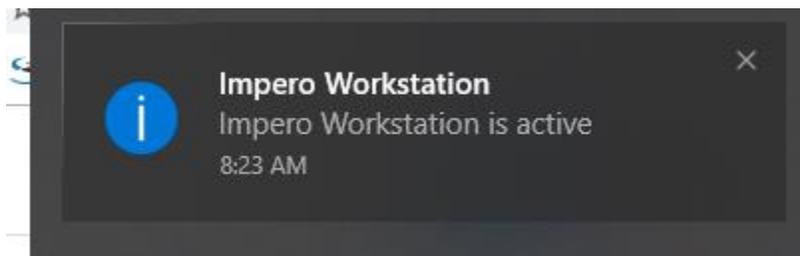
6. If you do not get this message after a few minutes and are still not able to login to the console, restarting your computer should resolve the issue. If it does not, please submit a tech ticket for assistance!